# Steven Sheridan

**DOB** 17 Feb 1953

# **Appointments**

| Date        | Time                 | Туре                          | Practitioner     |
|-------------|----------------------|-------------------------------|------------------|
| 10 Oct 2025 | 11:00AM –<br>12:00PM | 60 minute Massage             | Christine Jervis |
| 16 Jul 2025 | 12:45PM –<br>1:45PM  | 60 minute Massage             | Christine Jervis |
| 9 Jul 2025  | 2:45PM –<br>3:45PM   | 1. NEW CLIENT (First Massage) | Christine Jervis |

#### **Treatment Notes**

### **Standard Consultation - Remedial Massage**

Practitioner: Christine Jervis
Appointment: 16 Jul 2025, 12:45PM
Created: 16 Jul 2025, 2:26PM
Last updated: 18 Jul 2025, 10:26PM

### **Standard Consultation - Remedial Massage**

Presenting complaint (relevant medical history or client info)

What's going on now - Client still been feeling sore, but big improvement from previous treatment. ITBs and Tib Ant sore. R shoulder been sore too.

Medication or relevant procedures / info identified that may affect the massage.

Details of Medications / Red Flags / Precautions needed etc (i.e. conditions listed above)-

Assessment / Testing done (including ROM) / Observations

Verbal consent obtained.

ROM - not checked today.

Anything noteworthy - still managing injury recovery.

Anything specific to massage (E.g. no foot massage) - ankle problems

Treatment details - what was done today

to help the client

Pressure used - 3 firm

Music - Ian Cam Smith

Aromatherapy Massage oil - Tincture Spritzer - Lavender Peppermint

Remedial techniques - shoulders/back/hips. Side lying work on QLs/ITBs. Stomach

massage with her body.

| Hot Pack  | Lower Body  |  |  |
|---|---|--|--|
| Hot Stones  | 2 x Hips; 2 x Back/Shoulders; Cold stones on face   |  |  |
| Hot Wet Towels  | Feet; Face  |  |  |
| Topical Treatment   | Fisiocrem shoulders/neck; Zen back/hips   |  |  |
| What parts of the body were massaged? Shoulders; Arms - Supine; Legs - Prone; Legs                                    | Full Body Treatment; Stomach; Side-lying Treatment; Gluteals / Lower Back; Neck / - Supine; Legs - side-lying; Feet; Head / scalp; Face / sinuses |  |  |
| Where any specific trigger points used?   | Rhomboids; Upper Traps; Lev Scaps; QLs; ITBs; TFLs; Psoas   |  |  |
| Body Chart  |   |  |  |
| Feedback after treatment -  | Still some sore spots but feeling improvement from last week.   |  |  |
| Plan for future results / treatment /<br>progress / homework (including<br>discussion with client, advice, stretches) | Discussed recovery  |  |  |
| Infra-Red Sauna (if applicable - info is below)   |   |  |  |
| Time in Sauna (minutes) -   |   |  |  |
| Feedback after treatment -  |   |  |  |

### **Initial Consultation - Remedial Massage**

Practitioner: Christine Jervis Appointment: 9 Jul 2025, 2:45PM Created: 10 Jul 2025, 3:32PM Last updated: 10 Jul 2025, 4:02PM

## **Initial Consultation - Remedial Massage Appointment**

Presenting complaint (relevant medical history or client info)

What's going on now - client had fall and very sore in R hip and QL region. Running

tonight at training.

Assessment / Testing done (including ROM) / Observations

Verbal consent obtained.

ROM - limited side flexion

Anything noteworthy - injury

Anything specific to massage (E.g. no foot massage) - No. hasn't had much massage

regularly, just occasionally on holidays

Client had any previous treatment elsewhere? Yes

Any Red Flags - acute injury

Medication or relevant procedures / info identified that may affect the massage.

Injury

Details of Medications / Red Flags etc (i.e. conditions listed above)-

Treatment details - what was done today to help the client

Pressure used - 2-3 firm

Hot Stones - 2 x Hips and 2 x Back/Shoulders Hot Wet Towels - Feet / Face / Arms & Hands

Hot Pack - lower Body

Topical Treatment - Fisiocrem / Zen

Music - Enya

Aromatherapy Massage oil - lavender Pepp

Spritzer - Lav peppermint

What parts of the body were massaged? Full Body Treatment; Stomach; Side-lying Treatment; Gluteals / Lower Back; Neck /

Shoulders; Arms - quick prone stretch/massage; Legs - Prone; Legs - Supine; Legs - side-lying

Where any specific trigger points used? Rhomboids; QLs; ITBs; TFLs

**Body Chart** 

Feedback after treatment -

Feeling lots of tight areas

Plan for future results / treatment / progress / homework (including discussion with client, advice, stretches)

Check in with physio if pain continues, use ice and heat to help

Infra-Red Sauna (if applicable - info is below)

Time in Sauna (minutes) -

Feedback after treatment -

## **Patient Forms**

#### **New Client Record**

**Practitioner:** Christine Jervis **Appointment:** 9 Jul 2025, 2:45PM **Completed:** 9 Jul 2025, 1:57PM

**About you...** 

What's your health fund?

Defence health

| Occupation - how long?  | Retired 5 years   |
|---|---|
| List your physical activities, hobbies, exercise or sport.  | Running cycling football umpiring   |
| Do you sit/stand for long hours? (E.g. car/desk)  | No  |
| Medications - prescribed or natural   | Nil   |
| Medical History - recent and past operations, illnesses, accidents, injuries or broken bones.   | Had a fall yesterday  |
| About Massage   |   |
| How did you find out about our massage clinic?  | ☐ Google ☐ Facebook ☐ Instagram ☐ Phonebook ☐ Massage Association ☐ Health Professional (Doctor, Physio, Midwife) ☐ Referral - word of mouth ☐ Current/Previous Customer  |
| Who referred you? We use a client reward system - May we thank them?  | Paul Majer  |
| What are your goals or reasons for getting massage?   | Fix an injury   |
| Type of massage pressure you prefer?  | ☐ Gentle ☐ Firm ☐ Hard ☑ Very Hard ☐ Not sure? (We'll check at your massage)  |
| Any areas you DON'T want massaged?  | ☐ Face ☐ Head ☐ Stomach ☐ Back ☐ Buttocks ☐ Arms ☐ Legs ☐ Feet ☑ I am ok with all the above areas being massaged ☐ Not sure? (We will discuss reasons for massaging different areas at your appointment)  |
| Do you experience headaches?  | ☑ No ☐ Mild ☐ Severe ☐ Persistent ☐ Migraines   |
| Abdominal Massage helps digestive problems. Do you suffer any digestive complaints?   | <ul> <li>□ Discomfort with a whole mix of things happening □ Abdominal pain</li> <li>□ Bloating □ Constipation (going less than once per day)</li> <li>□ Hard bowel movements □ Loose bowel movements □ Diarrhoea</li> <li>□ Food allergies □ Occasionally experience problems</li> <li>□ Struggling most of the time ☑ No problems - everything is working well</li> </ul> |
| Any falls or injuries to your sacrum,<br>tailbone, head, ankles, feet, abdomen or<br>lower back? These are important body<br>balance areas. | Yesterday sore lower back   |
| Do you have any pain?   | No pain - nothing hurts       Morning soreness       Night time pain         Happens randomly - can be any time       Pain doing something specific. E.g. Bending over to touch toes.         All the time       Tender to touch       Dull pain       Aching or throbbing         ✓ Sharp pain       Stiffness       Muscle tightness       Restricted movement            |
| If your body hurts, what relieves it?   | ☐ I have no pain to manage ☐ Ice ☐ Heat ☐ Rest ☐ Exercise   |

|  | ☐ Stretching ✓ Medication ☐ Topical Cream (E.g. Tiger Balm)  |  |  |
|--|--|--|--|
| Some conditions affect massage. We want<br>to safely treat you. Tick what applies to<br>you -  | ☐ Allergies       ☐ Asthma       ☐ Sinus       ☐ Anxiety       ☐ Depression         ☐ Trouble sleeping or falling asleep       ☐ Arthritis       ☐ Osteoporosis         ☐ Spinal problems       ☐ Swelling       ☐ Bruise Easily         ☐ Blood clotting problems       ☐ Cancer       ☐ Diabetes Type 1         ☐ Diabetes Type 2       ☐ Dizziness       ☐ Numbness       ☐ Tingling         ☐ Cold hands / Cold feet       ☐ Heart Problems       ☐ Blood Pressure - high         ☐ Blood Pressure - low       ☐ Hearing problems       ☐ Hearing Aid         ☐ Vision problems       ☐ Contact Lenses       ✓ None of the above apply to me |  |  |
| Any extra health details or info you'd like to share?  |  |  |  |
| Your consent  Your confidential information helps our Massage Therapist plan the safest treatment. Be honest - tell us if the temperature is too hot/cold, pressure level needs adjusting or you're uncomfortable/unwell or unsure at any stage.  Every massage has potential risks, complications or side-effects. Such as causing muscular discomfort, fatigue, bruising, burns (from heat therapy), aggravating existing conditions, increasing blood pressure or skin sensitivity.  After massage, it's common to feel relaxed or sleepy. Get up slowly from the table - give yourself time to adjust afterwards. Delay your shower for 2 hours for essential oils to keep working. Keep well hydrated with water in the 24-48 hours after massage.  It's ok to discuss my treatment with my  Yes - clients will be informed if this happens. No thanks.  doctor, physio or referring health practitioner. |  |  |  |
| My Massage Therapist and I both have the right to stop or refuse treatment at any time   | Yes - I know I can ask questions at any time too.  |  |  |
| I will keep my Massage Therapist updated on any changes to this information and my health.   |  |  |  |