

Miss Paula Hicks
10 POST OFFICE ROAD
EBENEZER NSW 2780

Enquiries:
Client Ref No: 1800989
Office Location: LEVEL 3, GOVT OFFICE BDG,
2-6 STATION ST
PENRITH NSW 2750
Telephone: 0247216422
Date of Issue: 29 September 2025

Dear Miss Paula Hicks

OUTCOME OF REQUEST FOR HOUSING ASSISTANCE

This letter is to advise you that your application for social housing has been approved to remain listed for priority housing.

Your name has been listed on the NSW Housing Register from 29 November 2010 for a property that suits your household in GW7-RICHMOND/WINDSOR. We have also noted your interest in being housed in a Senior Communities property from the same date. When it is your turn to receive an offer of housing, we will review your circumstances to make sure you are still eligible for housing assistance at that time. If you are, we will make you an offer of a suitable property for your household.

While you are on the NSW Housing Register, you may be eligible for financial assistance to help you access and secure a tenancy in the private rental market. You can find more details about private rental assistance at www.dcj.nsw.gov.au.

You must let us know if there are any changes to your situation while you are waiting for an offer of housing. This includes a change in the health condition of a household member that affects your housing need, or if there is a change in household income, for example, if you receive any wages from a job.

Please also let us know if your postal address and/or telephone details change. If we cannot contact you, we will take your name off the NSW Housing Register.

You can check your application details and update your contact details online using [MyHousing Online Services](http://www.dcj.nsw.gov.au). To register, go to the DCJ website at www.dcj.nsw.gov.au and click on MyHousing Online Services.

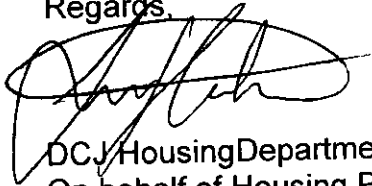
If you disagree with our decision, you should first discuss your concerns with us by contacting the office shown at the top of the letter. If you still believe we made the wrong decision, you can ask for a formal review of the decision. For information on how a formal review works, read the Appeals

Level 3, Suite 2, 2-6 Station St
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and Reviewing Decisions fact sheet or the Client Service Delivery and Appeals policy available from our website www.dcj.nsw.gov.au.

If you would like to discuss this matter further, or you have any questions, please contact us on the telephone number at the top of the page. You can also phone DCJ Housing on 1800 422 322, 24 hours a day, 7 days a week.

Regards,



DCJ Housing Department of Communities and Justice
On behalf of Housing Pathways