

17th June 2025

To my valued Natural Balance Massage clients,

Please be advised that effective from the 1st July 2025 the cost for treatments are as listed below:

Treatment	Duration / Cost		
	30 min	60 min	90 min
Remedial Massage	\$72	\$105	\$150
Bowen Therapy	\$72	\$105	-
Lymphatic Massage	\$72	\$105	\$150
Pregnancy Massage	-	\$105	\$150

Cancellation Policy

Treatment reminder messages are sent the day before. We all know that life happens, however, if you need to cancel or reschedule an appointment, please provide me as much notice as possible by calling or texting. I run a busy clinic and do have clients waiting for appointments.

The following cancellation fee structure applies where not enough notice has been provided, or you fail to show for an appointment:

- ❖ More than 12 hours notice (from appointment time) = No charge
- ❖ Between 12 hours and 2 hours notice = \$50
- ❖ Less than 2 hours notice, or failure to attend your appointment = 100% of treatment fee.

I appreciate your continued loyalty and business support.

Thank you.

Shannon Hunt
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